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## Bell Mobility - Changes to Samung Messaging App

### Department:

Dear University of Guelph,

We are writing to inform you that the Advanced Messaging features in the Samsung Messages app will be decommissioned on December 31, 2023.

As a result, you will no longer have access to the following features within the Samsung Messages app: read receipts, typing indicators, message reactions, high-resolution images and videos, and group messages.

You will continue to receive access to standard text, image and video messages (SMS and MMS) via the Samsung Messages app.

If you would like to access Advanced Messaging features, you can download the 'Messages by Google' app from the Google Play store. Please note that the message history from the Samsung Messages app will not transfer over to the 'Messages by Google' app.

Learn more about 'Messages by Google' here:

[Bell.ca/messagesbygoogle](https://bell.ca/messagesbygoogle) [1]

Thank you for choosing Bell.

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**Source URL:** <https://finance.uoguelph.ca/bell-mobility-changes-samung-messaging-app>

### Links

[1] [https://solutions.bell.ca/e/123192/messagesbygoogle/xn43q8/1383710920/h/zMO5ZePTs\\_B0GVQMmCrg59x7OPhITbUgiMIVr1Uh19A](https://solutions.bell.ca/e/123192/messagesbygoogle/xn43q8/1383710920/h/zMO5ZePTs_B0GVQMmCrg59x7OPhITbUgiMIVr1Uh19A)