New SMC - Bell Mobility

Department: Procurement/ Payables

The University of Guelph Purchasing Services is pleased to announce that, effective November 1, 2012, departments will now have a choice for wireless services and mobile communication needs.

In addition to Rogers Wireless, Bell Mobility and it's authorized dealer WorldLynx Wireless are now contracted suppliers for the university.

WorldLynx Wireless will provide hardware and accessories for new activations and all upgrade hardware as well as being a first contact for technical support inquiries.

Orders will be placed using WorldLynx's online order system exclusively at www.worldlynxwireless.com [1]

Operated as a Supply Managed Contract, departments will need to provide detailed information including contact name, contact phone number, building name and proper General Ledger coding.

For technical support inquiries including errors in activation and initial troubleshooting of activation and hardware, please contact:

Tania Massa, tmassa@worldlynxwireless.com [2]

If escalation is required for data support, please contact:

Bell Mobility Data Support at 1-877-328-2123

For non technical support inquiries, please contact:

wlwuofgsupport@worldlynxwireless.com [3]

Please note the following information should you be considering switching wireless service providers:

If you terminate your existing contract early from your current provider, you could face cancellation fees for early termination from your current network carrier.

If you wish to take part in this new program and coming (migrating or porting) from another network provider, you will require new hardware. You may sign a hardware agreement for 2 or 3 years depending on the model of the phone you select to receive the device at the discounted fee. No Contract or Monthly Contract terms will result in the device costing more money at the initial point of purchase.

Corporate migrations only are eligible to take advantage of porting credits as indicated herein:

· An automatic $200 “porting fee” will be applied to your account if you move from an alternate carrier (ie Rogers, Telus) to Bell activating with a combined voice and data plan. This credit will likely appear on your second Bell invoice

· An automatic $100 “porting fee” will be applied to your account if you move from an alternate carrier (ie Rogers, Telus) to Bell activating with a single voice only plan. This credit will likely appear on your second Bell invoice

· An automatic $100 “porting fee” will be applied to your account if you move from an alternate carrier (ie Rogers, Telus) to Bell activating with a single data only plan. This credit will likely appear on your second Bell invoice

Further information will be posted on the Purchasing Services website.

Source URL:https://finance.uoguelph.ca/service-updates/new-smc-bell-mobility

Links
[1] http://www.worldlynxwireless.com/ [2] mailto:tmassa@worldlynxwireless.com [3] mailto:wlwuofgsupport@worldlynxwireless.com